

News from the NM Transit Association President

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Greetings to All,

I had hoped that by the time this letter was published, we would see the proverbial “light at the end of the tunnel,” as far as

Covid-19 is concerned. Well, sometimes things get worse before they get better. Just like the rest of the nation, we are experiencing an upward trend in infections and deaths. I realize that it was expected according to those in the know, but it doesn’t make it any easier to accept.

My prayer for all of you, is one of hope and prosperity in the face of adversity. This Coronavirus, I refer to as “Rona,” has made life difficult. However, New Mexicans have a determination that is more contagious than Rona. This determination and attention to safe practices will get us through. Moreover, it is the determination of all the individuals involved in providing public transportation, that has helped to keep our state moving. Public Transit is considered essential and many people depend on it daily. As President of New Mexico Transit Association, it is my pleasure to be associated with such a fantastic group of people. When they talk about frontline workers, our transit professionals are at the top of this group. Thanks to all of you for continuing to do a job well done.

Earlier this month our state association, New Mexico Department of Transportation, and the Southwest Transit Association held a joint Virtual Vendor Expo on Covid-19 supplies and equipment. It was on December 8th, and was a great success.

Over 50% of the online attendees were from New Mexico alone. A wealth of information was presented by all the vendors and we received a lot of good feedback. Thanks to SWTA and NMDOT for everything they did to make this a success, as they are great partners. If you missed the expo, SWTA recorded the entire day and is working on getting it online for reference. Our association will keep you informed.

NMTA is currently working on a line- up of Virtual training sessions in the near future. I think you will find the topics very pertinent to transportation. One topic will be on stress management.

Congratulations to Melissa Drake, whom all of you know and love. Under her unwavering attention to detail and perseverance in achieving success, NMTA has just received an unmodified clean financial audit report. This makes 7 years in a row. Thank you Melissa for all your hard work. We really do appreciate all that you do.

Finally, to everyone involved in providing transit services, thank you for all that you do to positively impact the lives of the people of New Mexico. Stay safe and stay well.

Sincerely,
Joseph E. Hardin
NMTA President

Face Coverings Available

NMDOT has received donations of face coverings from both FTA and a private provider.

If you need additional face coverings, please contact Gabrielle Chavez at (505) 469-4413 or Gabrielle.Chavez@state.nm.us.



**News from New
Mexico
Department of
Transportation**

News From NM Department of Transportation

COVID-19 Response

Coronavirus Aid, Relief, and Economic Security (CARES) Act

The NMDOT Transit and Rail Division has updated its program awards for Section 5311 recipients in program year 2021. In program year 2021, your baseline operating awards are the same as your program year 2020 operating awards, and eligible net operating costs and all administrative costs will be reimbursed at 100% Federal share. Operating funds in addition to your baseline FY2021 award are not funded with CARES Act funds. Those net operating costs will be reimbursed at the usual 50% Federal share. This arrangement will continue for FY 2021 as long as CARES Act funds are available. We believe we can continue reimbursing

baseline operating and administrative costs at 100% through all of program year 2021, but this may change.

The latest program year 2021 award package for Sections 5310 and 5311 is available here:

https://dot.state.nm.us/content/dam/nmdot/Transit_Rail/FY21_Award_Packet.pdf

Lastly, please continue to participate in the coordinated bi-weekly meetings with NMDOT. These meetings will start to transform from funding questions to looking forward from an operational and safety perspective.

Personal Protective Equipment (PPE)

The NM Dept. of Homeland Security and Emergency Management can assist you with obtaining PPE for your staff. You should reach out to your local emergency manager directly,

and that person will process your request through the State Emergency Operations Center for fulfillment.

Useful Links

- NMDOT COVID-19 Transit Response Guidance
https://dot.state.nm.us/content/dam/nmdot/Transit_Rail/NM%20COVID19%20Transit%20Response%20Guidance.pdf
- FTA Frequently Asked Questions on COVID-19 and CARES Act
<https://www.transit.dot.gov/frequently-asked-questions-fta-grantees-regarding-coronavirus-disease-2019-covid-19#CARES>
- Centers for Disease Control – What Bus Transit Operators Need to Know About COVID-19
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/bus-transit-operator.html>
- Environmental Protection Agency - List N: Disinfectants for Use Against SARS-CoV-2
<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

National Transit Database (NTD) Reporting

For operators that report NTD data through NMDOT, your deadline to provide your NTD information in BlackCat is December 31, 2020. Please also make sure that your vehicle inventories in BlackCat are up to date, as NTD

uses this information to measure our Transit Asset Management Plan performance. If you have any questions or need any help, please reach out to your program manager.

Training Sessions on NMDOT Transit and Rail Webpage

Ream Lazaro has prepared two video training sessions that are now available for streaming and download on the NMDOT Transit and Rail webpage: https://dot.state.nm.us/content/nmdot/en/Transit_Rail.html.

The first session discusses COVID-19 Safety Guidance for New Mexico Transit Agencies.

Also available is a session on Conflict Management and De-escalation for Transit Drivers and Supervisors. These sessions are self-paced and available at any time. We plan to offer more video training in the future, including a Defensive Driving session. Please let us know what training sessions would be helpful online.

State Management Plan

An update to the State Management Plan is now available at

https://dot.state.nm.us/content/dam/nmdot/Transit_Rail/SMP_October2020_FINAL.pdf

Updates include:

- Additions of the Transit Asset Management Plan and Public Transportation Agency Safety Plan processes
- Updating the Metropolitan Planning Program process to clarify that the NMDOT Transit and Rail Division must review and approve Unified Planning Work Programs prior to review
- Updating the list of documents required in the Section 5311 application process
- Removing all requirements for newspaper advertisement of intent to apply
- Clarifying the application process in BlackCat and requirements for RTPO/MPO presentations
- Updates to FTA drug and alcohol testing policy and procedures to reflect the increased testing rate for drugs
- Clarification of process for vehicle disposal and allowing Section 5311 recipients to apply proceeds to total transit budget
- Updated Title VI and ADA contact information

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Highlighting
A
New Mexico
Transit
Member

Rio Metro
Regional Transit
District



News from

Rio Metro
Regional Transit
District

Rio Metro Wins 6 Awards

Rio Metro's Marketing Department received six awards in 2020 for their efforts to promote public transportation. The awards came from national and regional transit organizations as well as the International Academy of Visual Arts (IAVA). And the award goes to...

- **Rails to Runs Magazine Ad** – Silver Award of Distinction, IAVA
- **Trailhead Magazine Ad** – Silver Award of Distinction, IAVA
- **The Most Interesting Ride in New Mexico Print Ad** – Silver Award of Distinction, IAVA
- **2019 Rail Safety Week Campaign** – 1st Place AdWheel Award, American Public Transportation Association
- **2019 Rail Safety Week Campaign** – Spotlight Award, South West Transit Association

- **Freedom to Ride Veterans Program Outreach and Website** – 2020 Special Districts Technology Innovation Citizens Award, AT&T and Government Technology



Rio Metro Service Updates

New Mexico Rail Runner Express – Rail Runner passenger service remains suspended due to the COVID-19 pandemic. Rio Metro officials and the Governor's reopening task force have been working on new COVID-19 operational protocols that will be instituted on the train once service resumes. The restart of passenger service is directly tied to how well the state is doing in slowing the spread of the Coronavirus. Due to the recent rise in COVID cases and for the safety and health of passengers, service will remain suspended until further notice.

Rio Metro Bus – Rio Metro bus service in Sandoval and Valencia Counties has taken measures to ensure that those who need public transit most will continue to be able to access it. In accordance with the statewide stay-at-home order asking residents to remain in their houses to slow the spread of the coronavirus, many routes/services have been adjusted or suspended, and Rio Metro has implemented a wide range of safety measures for both passengers and operators.

Learn more at <https://www.riometro.org>.



Rail Safety Week 2020



Rio Metro Regional Transit District and the New Mexico Rail Runner Express have had a commitment to safety from day one. Despite the fact Rail Runner passenger service has been suspended since mid-March 2020, trains continue to operate along the rail corridor, and safety remains a top priority. Rio Metro implemented a Rail Safety Week campaign from September 21-27 focusing on situationally appropriate messages for pedestrians, drivers, and people living and working near the railroad tracks.

A unique feature of the campaign was a series of seven videos that were created and produced in-house. The videos featured Trax, the Rail Runner mascot, and focused on the following safety messages:

- [Crossing the Tracks Safely](#)
- [Never Place Items on the Tracks](#)
- [If You See Something, Say Something](#)
- [Station Safety](#)
- [Red Out for Rail Safety](#)
- [No Trespassing](#)
- [Photographer Safety](#)

The campaign primarily took place online, using Facebook, Instagram, Twitter, YouTube, and the Rio Metro website as the platforms through which messaging was shared.

Watch all of the Rail Safety videos by visiting Rio Metro's YouTube Channel: www.youtube.com/user/NMRailRunnerExpress

Design for Valencia County Transit Facility Underway

The design for Rio Metro's Valencia County Transit Facility is underway. This new facility will enable Rio Metro to relocate its bus administration and operations from two at-capacity facilities leased from the Village of Los Lunas and shared with other Village services. It will also give Rio Metro the ability to enlarge its bus fleet in future years and provide even more service to Valencia County residents.

This first phase will feature administration/operations and storage buildings, a customer service area, and staff, visitor and bus parking. Pending additional funding, future phases will include expanded bus parking as well as a

maintenance building, wash bay, and fuel island. These future improvements will, however, be considered during the current design effort.

Learn more at <https://www.riometro.org>.



News from



North Central Regional Transit District

The Blue Bus Has Gone Pink!



RTD Women Show their Power to Raise Awareness!

One of the iconic RTD Blue Bus's has been wrapped in pink. It's all to help raise Breast Cancer Awareness, not just for the traditional October national awareness campaign, but beyond as well.

Under the slogan of "Breast Cancer Awareness is not just a month," the bus can be seen

traveling the roads from Santa Fe to Española and Taos, and throughout Northern New Mexico as well. One feature on the side of the bus is the trademark "awareness" ribbon with messages of support to inspire hope and show every woman that they are important -- words such as: hope, strength, victory, resolve, faith, fight and support.

During this time of COVID-19, our thoughts are rightfully focused on the health of all around us and support for breast cancer awareness must not be forgotten. People are impacted by breast cancer every day so it's also important that this not be something we just think about for the month of October but keep in our hearts year-round.

The October Breast Cancer Awareness month is to show every woman that they are essential and help ensure that each woman has access to education, screening, treatment, support and hope.

NCRTD Again Honored by GFOA with Award for Excellence in Financial Reporting

For the fifth year in a row, the North Central Regional Transit District has received the Certificate of Achievement for Excellence in Financial Reporting for the FY 2019 Comprehensive Annual Financial Report (CAFR), from the Government Finance Officers Association (GFOA) of the United States and Canada. The District has additionally been recognized with the award for Outstanding Achievement in Popular Annual Financial

Reporting (PAFR) which has been awarded for the second year in a row.

This past year, NCRTD has received each of the GFOA's top three awards, the CAFR, PAFR and the Distinguished Budget Award for the FY 2020 Annual Budget which makes the District one of only five governmental entities in the State of New Mexico to have received each of the three GFOA awards this year.



Three NCRTD Tribal Members to Receive Total of \$279,000 in USDOT/FTA Tribal Transit Grant Awards

Nambé Pueblo, Pueblo de San Ildefonso and Pueblo of Pojoaque have been awarded a total of \$279,000 in Tribal Transit Grant Awards by USDOT and FTA for public transportation improvements. Each Pueblo is a member of the North Central Regional Transit District which is responsible for providing its public transit services. NCRTD submitted the grant proposals on behalf of each of the three Pueblos.

The awards are part of \$7.7 million in FTA Tribal Transit Grant awards to 25 tribal governments for public transportation improvements on tribal lands.

In announcing the awards, the FTA stated:

“NM Nambé Pueblo, which is served by the North Central Region Transit District (NCRTD), will receive funding to purchase a new, accessible vehicle. This project addresses state of good repair needs and ensures continued

transit service for tribal members with improved access to jobs, healthcare and essential services. \$67,500

NM Pueblo de San Ildefonso, which is served by the North Central Regional Transit District (NCRTD), will receive funding to build ADA-compliant bus stops, which will include shelters, benches and other amenities. This project addresses state of good repair needs and will help the Pueblo continue to provide safe and reliable transit service to help tribal residents access employment, education and healthcare. \$144,000

NM The Pueblo of Pojoaque will receive funding to purchase a paratransit vehicle. This project addresses state of good repair needs and aims to improve the quality of life for the Pueblo's community members by connecting them to employment, education, healthcare and social services. \$67,500”

National RTAP COVID-19 Information Resources for Transit Agencies

If you are looking for timely and reliable resources on COVID-19 and transit, National RTAP provides a COVID-19 Information web page with many helpful resources:

Technical Brief - covers what is known about COVID-19 at this time and the basics of planning, prevention and treatment. This brief is updated regularly.

Best Practices Spotlight Article - provides best practices and guidance on safety, communications, funding, and more from the perspectives of state, rural and tribal transit managers, and clinical experts.

Topic Guide - selected links to FTA, National RTAP, and other national, regional and local COVID-19 resources and planning documents.

Response Practices in Transit - links to practices of rural, tribal, and urban transit agencies, as the practices can be adopted by all types of transit agencies.

Frequently Asked Questions (FAQs) - answers to questions to our Resource Center and at our Peer Roundtables and Panel Discussions.

ADA Toolkit Section on COVID-19 - the New Developments section of the ADA Toolkit lists recent developments related to COVID-19 and the Americans with Disabilities Act.

Transit Manager's Toolkit Sections on COVID-19 – the Transit Manager's Toolkit was recently updated with new sections on leading during a crisis and lessons learned from the COVID-19 pandemic.

COVID-19 Safety Guidance for Frontline Transit Employees - this training is available through National RTAP eLearning.

Peer Assistance - upcoming technical assistance events and summaries of previous COVID-19 Peer Roundtables and Panel Discussions for State RTAP Managers, Transit Managers, and Tribal Transit Managers.



**News from
National Rural
Transit
Assistance
Program**



News From ABQ Ride



Looking for a Solid Job with Great Pay and Benefits? Then ABQ RIDE Is Looking

In this time of COVID-19, when so many qualified people are out of work, the City of Albuquerque Transit Department/ABQ RIDE is offering stable careers with professional training, benefits and a pension to rival other jobs. It has many openings for Motor Coach Operators for its fixed route buses.

Successful candidates can earn almost \$30,000 to \$33,000 annually to start. And that doesn't include the potential to earn more in overtime.

Candidates must have a high school diploma or GED. Instead of these, you may qualify for this position through passing Workkeys® assessments (for information on how to schedule a Workkeys® assessment, send an email to publicserviceuniversity@cabq.gov or call (505) 768-3200.

Other qualifications:

- One (1) year of experience in customer service dealing with the general public.
- Must be at least 18 years of age.
- Possession of a valid driver's license for the past two (2) continuous years.
- Must provide a current driving record obtained within the last six (6) months.

Once you are hired, these are some of the tasks you'll do:

- Operate a Transit bus over an assigned route on a time schedule;
- Pickup and transport passengers and discharge them at a destination;
- Properly monitor fare collection;
- Conduct business in a courteous and professional manner and ensure the safety of passengers

- Provide ongoing customer service to include maintaining professional courtesy in stressful situations, making public address announcements, properly answering questions and solving transit-related concerns.
- Provide assistance and accessibility for disabled passengers in boarding on and off the bus, including operating the access lift and/or ramp, securing mobility aids and announcing designated stops.
- Report mechanical malfunctions on a vehicle defect card; check tires and other safety features periodically or when the bus stops at the end of the line.
- Properly complete and submit required reports and other forms for accidents, injuries and incidents, lost articles or other situations as necessary.

Anyone with these skills is encouraged to apply for this job, as it provides good wages, benefits and professional training as a city employee.

ABQ RIDE has provided close to five million passenger trips this year on its fixed route and Sun Van paratransit services; all of it possible through the hard work and dedication of qualified bus drivers, mechanics, and support staff. And it needs more people to help the Transit Department keep Albuquerque moving forward. You can be one of those people!

For more information, call (505) 724-3110. You can also apply for these jobs at www.governmentjobs.com/careers/cabq.



News From Land of Enchantment Clean Cities

Between 2017 and 2019, Land of Enchantment Clean Cities Coalition (LOECC) compared the fuel economy and cost-per-mile of four-identically sized and powered mid-sized transit buses operating on three alternative fuels – natural gas (CNG), propane/autogas (LPG), and ethanol (E-85). The three alternative fuels were compared for economy and performance to a “baseline” unleaded-gasoline bus. The analysis equated the vehicles using 38,500 miles per year and average fuel costs (with and without incentives) as well as maintenance and life-cycle costs. The four buses had identical engines and chassis and similar service duty-cycles. Note: Alternative fuels are defined in the Energy Policy Act as natural gas, propane, ethanol, hydrogen and electricity. LOECC knows of no other such side-by-side transit fleet comparison reported in the U.S. The four-vehicle fuel and performance data include: cost of fuel, gallons consumed, miles driven, engine/fuel system maintenance, original vehicle cost, and grant/incentive discounts for alternative fuels and vehicles.

Two of the fuels were gaseous – CNG and LPG, which are equated to gallons on an energy basis using gasoline equivalence and emissions as baselines. Propane is sold by the gallon but gaseous when vented. The propane gallon contains roughly 25 to 30 percent less energy than a gasoline gallon, which is compensated for in the analysis. Natural gas (CNG) is compressed to a high pressure and dispensed and tracked in units of gasoline gallon equivalence (GGE). Ethanol E85 is a liquid fuel but contains approximately 25 to 30 percent less energy per gallon compared to a gasoline gallon so one gallon of E85 takes you roughly 3/4 of the distance compared to a gallon of gasoline.

The data collected from North Central Regional Transit District (NCRTD) were reported to U.S. Department of Energy (DOE) over two-consecutive years for annual alternative fuel data review (2018 and 2019). All fuel and engine comparisons were

verified for accuracy using the following sources: 1) Ford 6.8-liter engine and fuel specifications; 2) U.S. Environmental Protection Agency (EPA) fuel/emissions certifications; 3) DOE fuel and emissions research; and 4) Clean Cities national fleet studies. The vehicles were also analyzed for Green House Gas (GHG) emissions, using Argonne National Laboratory’s AFLEET calculator that compares gasoline, propane, natural gas, as well as diesel and electric vehicles on a life-cycle greenhouse gas emissions. The article includes information related to alternative-fuel dispensing-equipment options and a federal tax rebate that is available to public entities on a gallon - dispensed basis, as well as vehicle rebates (>\$5,000) and fuel discounts from vendors.

With and without incentives, propane/autogas had the lowest cost-per-mile and emissions among the four vehicles analyzed over a two-year period as well as on an estimated life-cycle cost analysis. Liquid-injection propane fuel systems are easy to maintain and extremely safe with millions of miles of accident-free bus service as proof. Further, propane is the most used rural domestic fuel with the widest distribution network of any alternative fuel in the North America, making it an ideal fuel for New Mexico mid-sized transit fleets.

The full article including citations and references can be found at www.loecleancities.org or contact Colin Messer, LOECC Director loecleancities@newmexico.com



News From
NMTA
Members

**Thank You to
New Mexico
Transit
Agencies!!!**

A Note From Lou Go's

As we all grapple with COVID-19 and the resulting hardships of the pandemic, Lou Go's reaffirms our commitment to the community. With a focus on safe drivers, safe vehicles, and reliable service while providing affordable transportation access to those who are needed most.

This extraordinary group of community members includes front-line and essential workers, doctors, nurses, nursing assistants, volunteers, and organizations helping one-another to serve those most vulnerable, and of course, our spirited group of drivers.

Our drivers and essential workers aim to attend to those in need of transportation. We work daily, seven days a week, twenty-four hours per day in our pursuit of accessible mobility. Whether it's taking the elderly or those with disabilities to doctor's appointments, transporting families for groceries or essential items, or delivering supper to folks at home, you

can count on vital transportation workers to get you there.

Lou Go's offers our sincerest gratitude to these everyday heroes.

At Lou Go's, our duty and commitment to the community run deep, with access to affordable, reliable, and safe transportation for everyone. We strive to be a crucial lifeline for New Mexico, Farmington, Gallup, and The Navajo Nation, serving those in need and to help overcome long-standing barriers in transportation accessibility.

Stay safe, stay well.

Our thanks from the team at Lou Go's and Capacity Builders, Inc.



Thank you from Frances Anchondo at The Pueblo of Isleta CHR



Thank You to my CHR Drivers, who transport our community members. My drivers are out there on the front line caring and transporting our Dialysis and

Cancer patients. Drivers are transporting only 3 days for Dialysis and Cancer patients. The other two days, drivers are out delivering groceries, medications and cleaning supplies to the people that are quarantined due to COVID. I appreciate all the extra work they are doing for our community members. Big hugs to each of my drivers.

Thank you

New Mexico Essential Transit Providers

From northern New Mexico in Las Vegas gathering food for others, to southern New Mexico in Las Cruces working double time to keep staff and passengers safe, and everywhere in between, **THANK YOU** for going the extra mile to care of your communities! You all are demonstrating the strength and heart of New Mexicans in all that you do!



Meadow City Express
photo credit to Marcelino Roybal



RoadRUNNER Transit Staff
photo credit, Richard Hanway



Save the Date!!!

Announcements:

Upcoming Quarterly Training Sessions and Annual Conference...

Summer Quarterly Training

Due to the COVID-19 (Coronavirus) pandemic, all quarterly training opportunities are on hold until further notice.

NM Transit Conferences

Due to the COVID-19 (Coronavirus) pandemic, Upcoming NM Transit Conferences are on hold until further notice.

More From NMTA...

Please check nm-ta.com regularly for upcoming news, upcoming legislative agendas, events in transit and more.

The Myth Busters Brochure is also available for your review and use at the nm-ta.com website .

Follow us on Social Media:

Facebook [@New Mexico Transit Association](#)

Twitter [@NM_Transit](#)

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